



DOMES NORUZ CHANIA

AUTOGRAPH COLLECTION[®]
HOTELS



ECO-PRINT

TOWARDS SUSTAINABILITY





OUR GOALS

Our policy is to conduct our business in a manner which ensures:

- The implementation of all necessary actions for the protection of the environment
- Fair treatment of all our employees and guests
- The maintenance of high standards in all matters relating to Health & Safety in the working environment
- The transparency of our business policies and practices by meeting all relevant legislation and by keeping ethical best business practices throughout our operations
- The encouragement of our business partners to reach our company's standards
- The continuous improvement of our corporate and social responsibility strategy



OUR ENVIRONMENTAL PROGRAM

- As a priority we set realistic goals, according to local considerations and development, so that environmental measures and actions will not undermine the quality of the existing product
- Environmental measures will feature in order of priority:
 - A.** the use of local recycled, recyclable materials
 - B.** energy and water saving
 - C.** minimizing and re-using waste and
 - D.** controlling air/soil/water pollution.
- We support the conservation and protection of the landscape, wildlife and historical resources near the property will have priority over other regional or general projects.
- Increase level of awareness of environmental issues within own organization, to local residents, hotel guests and business partners.



WATER SAVING MEASURES

- An automated irrigation system is used in the gardens.
- Dripping Procedures in the garden (60%).
- Monitoring Water consumption with water meters.
- Use flow-reducing filters on taps.
- Double flow flushers.
- Leakages are monitored by Maintenance Department.
- Sheets and towels are changed either upon request or in accordance with the frequency determined by the environmental policy of the hotel.
- Regular chemical and microbiological analyses of water (drinking water, sea & pool water) are conducted by a certified laboratory.

Losing a drop
per second means
4lt/ day or otherwise
1500lt/ year!



WATER WASTE MANAGEMENT

- Backwash procedures.
- The average water flow in the rooms (taps and shower heads) is no more than 5lt/min
- Burnt kitchen oils are collected with a final destination a biofuels plant.
- Reduction of chemical use.

So far we have managed
to recycle 550kg of
burnt kitchen oils!



SOLID WASTE MANAGEMENT

- Reduce waste at source
- Recycle glass, paper, plastic, batteries, light bulbs, scrap metals and electronic devices.
- Use of recycling bags in common areas (beach, main pool)
- Separation of solid waste in rooms by the housekeeping during cleaning.
- The hotel uses wherever possible returned bottles, soft drinks, water–nitrogen, gas water.

So far we have managed to recycle 1.230kg of glass!



ENERGY SAVING MEASURES

- Led energy efficiency lamps 90%.
- A energy class equipment
- Magnetic cards are used in the rooms to reduce energy consumption.
- Electric magnetic keycards for the automatic interruption of lightning and electrical appliances (except refrigerators). Also automatic interruption of A/C units for open balcony doors.
- Regular equipment maintenance for optimal performance.
- Timers are used for external lightning.
- Solar collectors for hot water heating



CONTROL OF POLLUTION OF NATURAL RESOURCES

- All cleaning agents and detergents are selected according to environmentally friendly standards, regarding their composition, packaging and usage.
- The refrigerant substances used in the hotel are ozone friendly (compliant with the international legislation).



PUBLIC AWARENESS & COMMUNICATION OF PERSONNEL, GUESTS, ASSOCIATES & MEDIA

- Staff environmental training and seminars to raise their active participation in the hotel environmental management system.
- Organisation of environmental activities.
- Weekly environmental walks that introduce the local culture & landscape.
- Presentation of our environmental policy in the rooms, site and hotel's departments.



WE CARE

We believe that we all have an impact on society and a great responsibility towards both the environment and the local communities. We coexist and grow together.

- We have partnered with Desmos a non–profit foundation, the program in which we partake is called Desmos for Schools and is specifically covering needs of schools in remote areas.
- We care and clean the beach of Agious Apostolous on a monthly basis, both associates and guests commonly join this initiation.
- We have planted local herbs within the hotel gardens that our chef uses on a daily basis to cook delicious recipes inspired from Crete's local cuisine.

Please, kindly be informed that our sustainability report is available to all our guests through scheduled appointments with the General Manager. Appointments are booked through reception.



DOMES NORUZ CHANIA

AUTOGRAPH COLLECTION
HOTELS

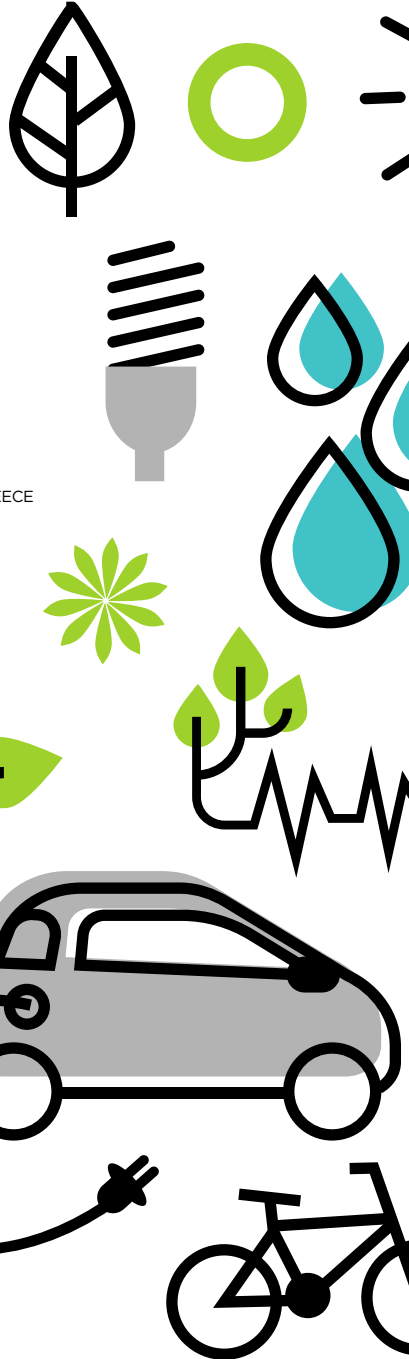
YOU CAN ALSO HELP US KEEP SAVING OUR ENVIRONMENT BY

- Not spending more water than you need
- Using the towels as often as possible
- Keeping our beach always clean
- Using always the recycling bins
- Closing your balcony doors when air conditioning operates

Thank you for your attention
and kind support, Domes Noruz Chania

5, STRATI PANTELAKI STR. | AGIOI APOSTOLOI | 73100 | CHANIA | CRETE | GREECE
T +30 2821 505 900 E INFO@DOMESNORUZ.COM

WWW.DOMESNORUZ.COM



A PART OF
LEDRA
HOTELS & VILLAS